

2971742 - How to extend the Expiration Date of your own S-user ID - SAP for Me

Component: XX-SER-SAPSMP-USR (User Administration), Version: 10, Released On: 29.06.2023

Symptom

- Your S-user is going to expire
- Extend the expiry date of your S-user
- Prevent your S-user ID from expiring
- S-user ID is reaching its expiry date
- Request different expiry date for your S-user ID
- Manage expiration date for your S-user ID
- Request an extension of the Expiry Date for your S-User
- S-user Lifetime expiration date
- Update my expiration date
- S-user ID expired
- Logon error: Your user was valid until _____. For assistance, please contact your administrator.

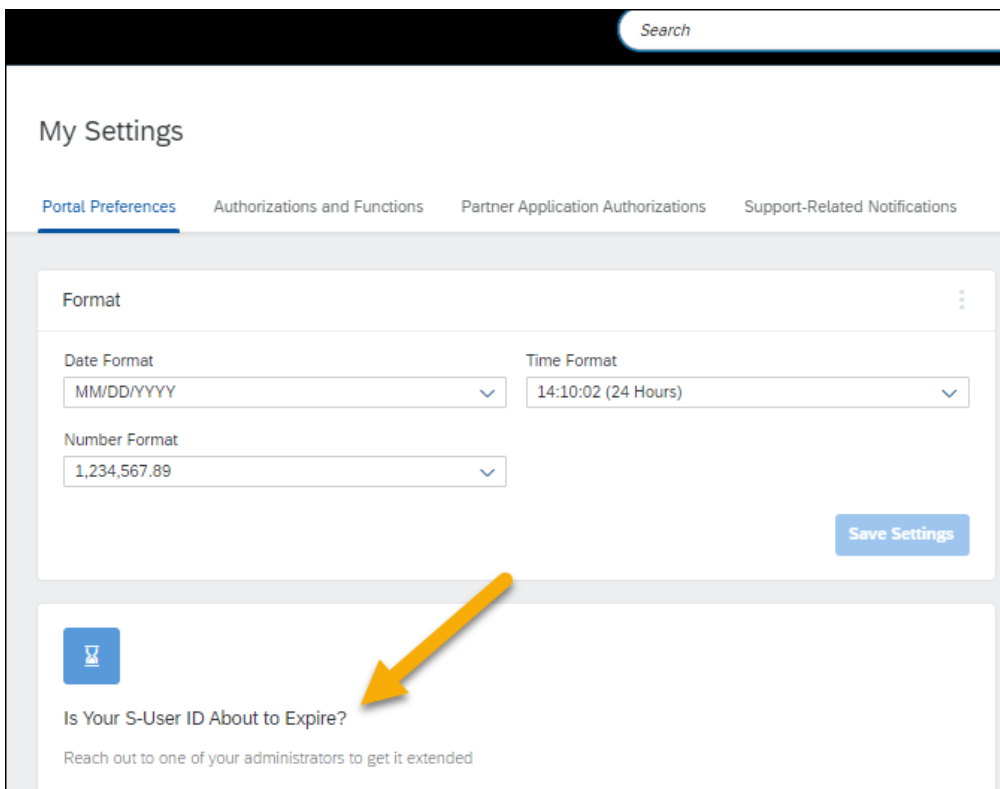
Environment

SAP for Me

Resolution

SAP Product Support cannot extend the expiration date of S-user IDs. Contact an administrator for your customer number to extend the expiration date of your S-user ID. You can find a list of administrators on the [My Important Contacts](#).

Or in SAP for Me [My Settings](#), click **Is Your S-User ID About to Expire?**. This will take you to the My Important Contacts page to see a pre-filtered list of administrators you can contact to update your S-user ID.



See Also

- Administrators can refer to KBA [2930885](#) - How administrators manage the Expiration Date for other S-user IDs
- [S-user Lifetime Support Portal information](#) page

Attributes

| Key | Value |
|------------------|---------------------------|
| Other Components | XX-SER-FORME (SAP for Me) |

This document refers to

| SAP Note/KBA | Title |
|--------------|---|
| 2931034 | How to mass extend the Expiration Date for a group of S-user IDs - SAP for Me |
| 2930885 | How administrators manage the Expiration Date for other S-user IDs - SAP for Me |
| 2928052 | S-user ID Lifetime information - SAP for Me |
| | S-user Lifetime page |
| | SAP for Me My Important Contacts |
| | SAP for Me > My Settings |

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| 2930885 | How administrators manage the Expiration Date for other S-user IDs - SAP for Me |
| 2928052 | S-user ID Lifetime information - SAP for Me |